



06-17-14 07:04 RCVD

Congressman Peter J. Roskam**Chief Deputy Whip
Illinois' 6th Congressional District****The District Office
2700 International Drive, Suite 304
West Chicago IL 60185****Phone: 630-232-0006****Fax: 630-232-7393**

To: Congressional Liaison
Fax: 202-685-6077 **Date:** 6-13-14

From:

(b) (6)

Number of Pages Including Cover Page 4**Comments**Please call with any questions

PETER J. ROSKAM

8TH DISTRICT, ILLINOIS

CHIEF DEPUTY WHIP

COMMITTEE ON WAYS AND MEANS

SUBCOMMITTEES:

TRADE

HEALTH



Congress of the United States
House of Representatives
Washington, DC 20515-1306

227 CANNON HOUSE OFFICE BUILDING
WASHINGTON, DC 20515
(202) 225-45612700 INTERNATIONAL DRIVE
SUITE 304
WEST CHICAGO, IL 60185
(820) 232-0008roskam.house.gov
facebook.com/RepRoskam
twitter.com/PeterRoskam

June 13, 2014

(b) (6)

Director, House Liaison Office
Department of the Navy
B-324 Rayburn House Office Building
US House of Representatives
Washington, DC 20515-0001

Dear (b) (6)

My constituent, Mr. (b) (6), has requested my office to make an inquiry regarding updating DEERS and Tricare. — oac

I would greatly appreciate any information you are able to provide. If you have any further questions or need clarification please contact my staff member, (b) (6) at 630-232-0006. Thank you for your time and attention.

Very truly yours,

Peter J. Roskam
Chief Deputy Whip
Member of Congress

PJR/tp

2014/JUN/13/FRI 09:45

05/16/2014 12:55

2014 JUN 10/TUE 15:08

PETER J. ROSKAM

4409338897

PETER J. ROSKAM

FAX No. 6302327393

ACTIVE ERGONOMICS

FAX No. 6302327393

P. 003

PAGE 01

P. 003

Your signature on this document is required for assistance

Privacy Release Form

Congressman Peter Roskam, 6th Congressional District, IL

(b) (6)

Name _____

Street _____

City _____

Home _____

Date _____

Veterans Claim Number (if applies) _____

Military Identification Number (if applies) _____

Other numbers identifying my case (if applies) _____

Federal Agency involved DEERS change / TRICARE change

Types of benefits I am seeking _____

Date and Place claim was filed _____

Information obtained regarding my case may be shared with the following individuals:

Name _____ Relationship _____

Name _____ Relationship _____

Under the Privacy Act of 1974, Federal Agencies are prohibited from releasing any information regarding an individual without written consent. Therefore, I, (b) (6) hereby authorize Congressman Peter J. Roskam and his staff to make inquiries into my records from whoever necessary to receive and share information in my file regarding my inquiry.

(b) (6)

Signature _____ Date 6/12/14

Please mail or fax this completed form, a letter explaining the situation and desired resolution, and copies of any relevant documentation to:

*my legal
Signature!!*

Congressman Peter Roskam
2700 International Drive, Suite 304
West Chicago, IL 60185
F (630) 232-7393

(b) (6)

Congressman Peter J. Roskam
2700 International Drive, Suite 304
West Chicago, IL 60185

Dear Congressman Roskam,

I need your help in accessing DEERS and TRICARE support in Northern Illinois!

As you may know, DEERS is the "Defense Enrollment Eligibility Reporting System" which is a key system to at least all Active Duty members, retirees, and dependents. DEERS must be used for any change in a sponsor's status such as retirement; separation from Active Duty; having a baby; adopting; establishing or changing TRICARE benefits; renewal of Active Duty or Retiree Military ID Cards; as well as changing spousal eligibility for TRICARE health benefits and/or their eligibility for Military ID cards.

I divorced my now ex-spouse on 26 March 2014 and now must initiate her disenrollment from DEERS and TRICARE so that TRICARE will stop billing me for her! Unfortunately, I need your help just to accomplish what should be a very easy and painless task!

My primary point of contact (POC) for these matters is the U. S. Army Reserve Station, 85th Support Command located at 1515 West Central Road, Arlington Heights, IL 60005. Their phone numbers are 847-506-7616 and 847-506-2189. Numerous calls to these numbers find the office closed as they are training a new DEERS representative! Why totally close up shop? This would be the ideal opportunity to provide On The Job Training (OJT) to the new person! Over a dozen attempts have failed to contact a single human being! (And, their phone recording even clearly states that the caller "should not even bother leaving a message"!)

My secondary POC is Fort Sheridan. Phone number provided for that activity is 847-266-3368. I was able to reach a (b) (6) at that number, only to be told that their DEERS equipment has been inoperable for four months now! No anticipated repair date for this equipment was known!

Please talk some sense into the leadership (if there is any) at the Arlington Heights facility and get them back in service to military members immediately. Also, I strongly suggest that if and when they do reopen, that their availability be expanded beyond the previous 0800 - 1500 on Tuesdays, Wednesdays and Thursdays only.

Thank you in advance for your help. Please have a member of your staff call me ASAP.

Very respectfully and sincerely,

(b) (6)